



Business Profile

Delivering 3.5 billion messages per month, the client leads the world in the global delivery and settlement of mobile messaging and data services, including SMS, MMS, and WAP. With reach to nearly 700 mobile operators around the world, the organization is at the forefront of mobile interoperability messaging and the distribution of premium content and value-added services.

Industry

Telecommunications

Geographies

Headquartered in Chantilly, VA

Business Solution

Contract Management

Solution Highlights

Products, Technologies

Enterprise Content Management Platform

Size, Scope

1 content server, 1 app server

1 docbase

~200 licensed users; 20 concurrent users

Centralization and Indexing of Executed Contracts Provides Legal with Effective Global Access and Control

Challenges

The client is a rapidly growing, international organization with operations on nearly every continent. The nature of their business--mobile messaging and data services--inherently produces a large number and variety of commercial contracts, all produced and executed by the various international sales teams. The company's general council needed a centralized repository for managing the company's official records of executed contracts.

Solution

The Contract Management solution provided the Legal department with a centralized repository for managing the executed contracts records produced around the globe. A content taxonomy provides an effective method for organizing and indexing contracts for searching and reporting needs. An automated reporting mechanism provides management with up-to-date status on newly added contracts.

Results

The Contract Management solution provide the following benefits:

- Centralization, indexing, and security for executed contracts.
- Automated contract ingestion process.
- Automated reporting of new contracts Consolidation of all project documents under one location, organized by status.
- Notifications to interested/key parties about change of status to a document (baseline, draft, review, etc.).
- Tools for reporting on status of documents.

- Administrative tools for maintaining data integrity (metadata, document locations, etc.).



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